## Last Updated - 6/04/24

#### **SHIPPING**

Please allow 3-5 business days to process and ship the order.

# **Shipping Rates:**

- -\$8.00 Flat Rate
- -No International Shipping

### **RETURNS**

If you are not completely satisfied with your purchase, you may return them for store credit. **ALL RETURNS ARE FOR STORE CREDIT ONLY. NO EXCEPTIONS** 

Returns are accepted within 14 days of receiving the product. All returns must be postmarked within 14 days of receiving the product.

Return shipping is free on your 1<sup>st</sup> return, a return shipping label will be provided. For additional returns a return shipping label will be provided, however, a \$8.00 shipping fee will be deducted from your store credit.

To return an online purchase, please refer to the return requirements and procedures below:

### Return Requirements:

- The product must be unworn, unwashed and in their original condition with the tags
- Please include a copy of your invoice in the return box
- Unauthorized returns will be subject to a 20% restocking fee.

#### Return Procedure:

To make a request for a return or put in a claim for a damaged item, please email us at kaireescloset808@gmail.com with the following information for a return authorization.

- Invoice Number
- Name
- Product
- Color
- Quantity
- Reason for Return:
- Photo of product(s)